

ELISA

OUR COMMITMENT

Our guests and staff are our #1 priority. Our commitment is to uphold the highest standards and precautionary measures to keep us all safe. In addition to our existing safety and sanitization protocols, we will go above and beyond the recommendations made by our health and government officials and pledge to:

GUESTS

- Provide hand sanitizers, masks and disinfectants for our guests
- Track all guest contact information
- Accommodate walk-ins when available but we recommend making a reservation to avoid wait times
- Provide signage to support social distancing measures
- Implement physical barriers to separate tables
- Reduce our capacity to ensure we can accommodate 2 meters of social distancing
- Provide QR codes at every table

STAFF

- Ensure employees are always wearing a face mask
- Reduce the number of employees for each shift
- Ensure all employees perform temperature checks and complete an electronic health questionnaire prior to each shift
- Stagger start times for staff to prevent multiple employees arriving and departing at once
- Create work cohorts to ensure the same staff are always working together

CLEANLINESS & SANITIZATION

- Sanitize each surface between each use, every 30 minutes
- Sanitize debit machines between each use
- Prepare all food socially distanced in our kitchens
- Clean and disinfect our entire restaurant in preparation for the next day

We welcome your feedback on how we can improve.
Thank you for your continued support!