

# ELISA

t 604 362 5443 e info@elisasteak.com

Name of Group \_\_\_\_\_ Number Attending \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

Group Menu Price \$ \_\_\_\_\_ Custom Pre-Purchase \$ \_\_\_\_\_

Name of Organizer \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

Group Representative / Host on site \_\_\_\_\_

Email Address \_\_\_\_\_ Postal Address \_\_\_\_\_

Purchased by:

Name \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

Deposit \_\_\_\_\_

Payment Details:

Credit Card

Company Cheque (must be pre-authorized)

Credit Card # \_\_\_\_\_ Expiry date \_\_\_\_\_

3 Digit Visa & MC Security Code [CVV2] \_\_\_\_\_ 4 Digit AMEX Card Security Code [CID] \_\_\_\_\_

Visa & MC CVV2 codes are found on the back signature panel or a separate panel to the right. AMEX Codes are found on the front above the card number.

Credit Card Company Customer Service Phone # (on back of card) \_\_\_\_\_

Credit Card Holders Billing Address \_\_\_\_\_

(if different than above)

Date Booked \_\_\_\_\_ Signature \_\_\_\_\_ Booking Manager \_\_\_\_\_

(Office use): CC Verification # \_\_\_\_\_ Manager \_\_\_\_\_ Date \_\_\_\_\_

## CONFIRMATION OF BOOKINGS

Manager on Duty must approve and confirm all bookings and cancellations. To confirm your booking the attached form must be completed and returned, by fax or email, within 5 working days of a tentative booking being made, otherwise the management reserves the right to release the booking and allocate the space to another client.

## PRIVATE DINING

Bookings requiring "exclusive use" of the entire venue will be subject to a minimum expenditure. A change of date or an increase in numbers may change this amount.

## CANCELLATION

Cancellations within 7 days are charged 50% of the deposit. Cancellations within 72 hours are charged 100% of the deposit. Cancellations only accepted by email or fax.

## DEPOSITS + PAYMENT

To confirm your reservation and your acceptance of our terms and conditions, we require your authority to charge:

1. A \$50 holding deposit per person based on the number of guaranteed guests.
2. "Exclusive use" bookings of the entire venue and/or the private wine room require a deposit of 50% of the agreed minimum spend. The deposit is paid on confirmation of the reservation date and will be deducted from your final bill. The outstanding balance must be settled, in full, at the end of the event. We accept all major credit cards and company cheques.

## GUARANTEED NUMBERS

A guarantee on the total number of attending guests is required 48 hours prior to the event. If this number decreases within 24 hours of the event, a charge appropriate to the agreed upon menu price may be applied.

1109 Hamilton Street Vancouver, BC V6B 5P6

www.elisasteak.com